HOW TO REPORT A CRIME

1 Immediate Safety

Reporting a crime is a crucial step in seeking justice and ensuring your safety. Here are detailed steps and tips to help you navigate the process:

Ensure your safety first

If you are in immediate danger, call emergency services right away.

- Emergency Number: 112 or 999

2 Gather Information

Collect as much information as possible

About the incident. This includes

- The nature of the crime.
- Time, date, and location of the incident.
- Description of the perpetrator(s).
- Any witnesses or other victims.
- Any evidence (photos, videos, documents).

3 Contact the Gardaí

Go to your local Garda station to report the crime in person.

- Find your local Garda station: Garda Station Directory

Call the Gardaí if you cannot go in person.

- Non-Emergency Number: 01 666 0000
- Emergency Number: 112 or 999

4 Language Assistance

Request an interpreter if you are not comfortable speaking English.

- You have the right to request language assistance.
- If the Gardaí ask you to bring your own interpreter, contact a support organization like Doras for assistance.
- Doras Support: 083 0802378

5 Victim Support

Ask for a Garda Victim Liaison Officer who can provide information and support throughout the process.

- Note any issues with engagement and seek help from advocacy groups if necessary.

6 Accompaniment

Request accompaniment from support services when reporting the crime.

- Doras and other organizations can provide support and accompany you to the Garda station.
- Doras Contact: 083 0802378

7 Legal Rights and Support

Understand your legal rights

- Right to report a crime without fear of reprisal.
- Right to receive a written acknowledgment of your report.
- Right to be kept informed about the progress of the investigation.
- Right to request updates on the case.

8 Follow-Up

Keep a record of your report

- Note the date, time, and name of the officer who took your report.
- Ask for a case reference number.

Follow up regularly on the status of your case.

- Contact the Garda station for updates.
- Stay in touch with your support organization.

Doras

Promoting and Protecting Human Rights

VICTIM SUPPORT AND SAFETY GUIDE

This guide is to support people who have experienced crime. It provides essential information on how to report a crime, your legal rights, and available support services. This will help you have the knowledge needed to seek assistance and find safety. If you or someone you know is in need of assistance, this guide can help you navigate the process and find the support you need.

EMERGENCY CONTACT INFORMATION

Police:	112 / 999
Fire Department:	112 / 999
Ambulance:	112 / 999

SUPPORT HELPLINES

FREE LEGAL ADVICE

- Crime Victims helpline (Freephone): 116 006
- FLAC 1890 350 250
- Women's Aid: 1800 341 900
- Male Advice Line: 1800 816 588
- www.mensaid.ie
- National 24-Hour Rape Crisis Helpline: 1800 778 888
- Tourist SOS (formerly ITAS): 01 661 0562

An Roinn Dlí agus Cirt
Department of Justice

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SUPPORT ORGANIZATIONS

1 Shelters and Safe Houses

Safe Ireland

Safe Ireland has 37 member organizations, who offer a range of services to women and children experiencing domestic violence. The services around the country provide emotional support, counseling and advice, helping women and children to find safe accommodation, supporting them to access courts and make applications for domestic violence protection orders.

- www.safeireland.ie
- 0818 272 372

Ruhama

Offers support to women affected by sexual exploitation and human trafficking.

- www.ruhama.ie
- 1800 02 02 02

2 Support Services

Doras

Provides support and advice to migrants, including victims of crime.

- www.doras.org
- 083 0802378

Women's Aid

Provides support for women and children experiencing domestic violence.

- www.womensaid.ie
- 24/7 National Helpline: 1800 341 900 helpline provides support in over 240 languages.

Migrant Rights Centre Ireland (MRCI)

Supports migrant workers and their families.

- www.mrci.ie
- 01 889 7570

INAR (Irish Network Against Racism)

- www.inar.ie/racism-in-ireland/report-racism/
- 01 889 7110

Immigrant Council of Ireland

Provides information and support on immigration, including legal advice.

- www.immigrantcouncil.ie
- 01 674 0200

Irish Refugee Council

Offers support and advocacy for refugees and asylum seekers.

- www.irishrefugeecouncil.ie
- 01 764 5854

NASC, the Migrant and Refugee Rights Centre

Supports migrants and refugees with a variety of services.

- www.nascireland.org
- 021 450 3462

ISPCC, Childline

Childline is open every day and is for all children and young people in Ireland up to and including the age of 18.

- www.childline.ie
- 1800 66 66 66

Samaritans

You can get in touch about anything that's troubling you, no matter how large or small the issue feels.

- www.samaritans.org
- 116 123

AKIDWA

Support for victims of Domestic abuse, Female Genital Mutilation, early and forced marrage.

- www.akidwa.ie
- 01 834 9851

3 Local Garda Stations

Gardaí

Local police stations provide immediate assistance and support for victims of crime.

- Emergency Number: 112 / 999
- Non-Emergency Number: 01 666 0000 (Garda Headquarters)

YOUR RIGHTS AS A VICTIM:

- Report without fear of deportation.
- Right to a translator when reporting a crime.
- Right to a translator during legal and medical appointments.
- Right to legal representation and information about the legal process.
- Right to be treated with respect and dignity.
- Right to confidentiality regarding personal information.
- Right to receive updates on the progress of your case.
- Right to access medical and psychological support.
- Right to protection and safety measures if needed.

Doras

Promoting and Protecting Human Rights

www.doras.org

083 0802378