



MIGRANT VICTIM SUPPORT WORKER

JOB DESCRIPTION

ABOUT DORAS: Doras is an independent, non-profit, non-governmental organisation working to promote and protect human rights since the year 2000. Our core areas of work include Direct Support, Advocacy & Campaigns, and Integration Support.

ABOUT THE MIGRANT VICTIM SUPPORT PROJECT: This is a new pilot project that seeks to develop a multidisciplinary migrant victim support service to people from a migrant background that have been victims of crime, including but not limited to victims of domestic, sexual and gender-based violence, human trafficking and hate crime.

PURPOSE OF THE ROLE: The Migrant Victim Support Worker will be responsible for developing individual safety and care plans with victims of crime. The Migrant Victim Support Worker will provide holistic supports to victims of crime, including information provision, psycho-social support, court accompaniment and referrals to relevant services as needed.

ROLE TITLE: Migrant Victim Support Worker

REPORTING TO: Project Coordinator

LOCATION: Limerick

HOURS: 35 hours per week, Monday to Friday

DURATION OF CONTRACT: Until 31st December 2022

DUTIES & RESPONSIBILITIES

The successful candidate will work as part of a team to implement the following activities:

Information provision

- Provide information on victim rights and entitlements, immigration, the criminal justice system and available support services
- Provide practical assistance and casework for immigration applications, particularly for victims of domestic violence

- Maintain up-to-date knowledge of relevant developments in immigration and victim support policy and practice

Psycho-social support

- Actively listen to the experiences of victims
- Work with victims to design and implement individual safety and care plans, according to their needs and circumstances
- Maintain regular contact with and provide dedicated support to victims
- Work with the wider Doras team and relevant external service providers to ensure needs are met

Accompaniment

- Provide support to victims through court accompaniment and accompaniment to other appointments or services as requested
- Accompany victims to report crimes to the Gardaí and other authorities as requested
- Advocate for access to interpreter services and other support services when necessary

Referrals

- Develop appropriate referral pathways with relevant service providers
- Build and manage relationships with relevant service providers
- Provide support and information to service providers on migrant-specific issues as needed
- Identify opportunities for strategic advocacy in collaboration with the Project Coordinator and Doras management

Awareness-raising & outreach

- In collaboration with the Project Coordinator, assist with the design and delivery of project-specific initiatives to increase awareness of victim rights and entitlements, the criminal justice system and available supports
- Engage with community representatives and leaders to promote the Migrant Victim Support project
- Identify opportunities for promoting the project

Person Specification

Skills & Attributes

- Interpersonal and intercultural communication skills

- Empathetic and supportive approach
- Ability to develop and manage professional relationships with victims, communities and service providers
- Strong understanding of gender, migration and human rights issues
- Additional language skills considered a strong asset
- Relevant lived experience considered an advantage

Professional Experience

- A minimum of 3 years' experience in a similar victim or migrant support role
- Experience in information provision and psycho-social support
- Experience working with vulnerable and marginalised groups
- Digital literacy, including familiarity with CRM and case management systems

Qualifications

- Degree in Social Care, Psychology, Law, Counselling or similar of relevance to the role
- Postgraduate qualification in relevant area considered an advantage

Application process

To apply, please complete our Job Application Form and return it to recruitment@doras.org by close of business on **22nd May 2022**. CVs will not be accepted as applications.

For further information and enquiries about this role, please contact John the same address.